ABSTRACT

PT. XYZ which has competence in the field of services. PT. XYZ has three core businesses namely the delivery of letters and packages, financial services, and logistics. At first, the business process is still done conventionally. Required an information technology to get information quickly and easily and be integrated with existing systems to establish communication between the core business. PT. XYZ is being transformed towards a trusted postal service company. This contribution is shown with some of the implementation of financial inclusion program to provide service in the community who do not have access to financial services. PT. XYZ in implementing its business to assist the government in promoting the Indonesian economy in order to compete internationally. To support these objectives, PT.XYZ requires continuity between business and technology management.

Enterprise Architecture is a design using TOGAF ADM is a best practice framework. This framework is used to describe the condition of the current technology business and technology business that will be achieved. TOGAF ADM has nine phases that describe the architecture ranging from preliminnary phase until Architecture Change Management. The use of TOGAF ADM are continuous, complete and highly flexible. The process starts from the preliminary design phase up to the opportunities and solutions.

The results of this study are business architecture blueprint, blueprint technology architecture, business architecture roadmap, technology architecture and roadmap. So that their business architecture and architectural design of this technology is expected the development of technology can improve the financial services business services, and establish good cooperation with business partners PT.XYZ.

Keywords *: enterprise architecture, blueprint, TOGAF, business architecture, technology architecture, roadmap, the financial services, PT.XYZ*