ABSTRACT

The author choose to do this study, because they want to know and

measure the impact of store atmosphere thematic applied of KFC Riau branch

Bandung that began in March 2016, so as to determine its effect on customer

purchasing decisions before they are implemented thematic store atmosphere and

store atmosphere applied after thematic. Nice atmosphere outlet will certainly be

an attraction for consumers. Atmosphere outlets also can affect the attitudes of

workers in an outlet, such as mood, commitment, skill levels and can also affect

consumer behavior, such as comfort, customer decisions and consumer

satisfaction.

The purpose of this study was to determine how the application store

atmosphere thematic performed by KFC Riau branch Bandung, to know how

consumer customer decisions KFC Riau branch Bandung and to determine how

much influence the thematic store atmosphere to the purchasing decision at the

KFC Riau branch Bandung.

This research uses descriptive verification method and quantitative

research methods, using probability sampling techniques. Methods of data

collection using questionnaires and data analysis used is simple linear regression

analysis. Test simple linear regression Y = 21.425 + 0.117 X means every

increase of 1 degree of thematic store atmosphere will increase the customer

decisions of 0.117 times, or 11.7%. As for the effect (R^2) store atmosphere

thematic to the customer decision is at 6.6%, the remaining 93.4% (100% - 6.6%)

driven by price, promotion and product quality or other factors not examined

would be likely to affect customer decision.

Keywords: Store Atmosphere Thematic, Customer Decision.

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