

ABSTRACT

Utilization of information systems in hospitals have not performed optimally, from several hospitals in Indonesia just a few that have already implemented properly. This is because the supply of information systems is not easy, especially if associated with the cost of procurement of information systems that are relatively large. This study aims to determine the influence quality of the information system used, the quality of information, and perceived usefulness to the satisfaction of users of information systems.

This study uses survey method and the population are the employees from the accounting information system of the Cicendo Eye Hospital in Bandung. Sampling method is using non-probability sampling which uses saturated sample. The data used are primary data derived from questionnaires to the accounting department, accounts receivable and treasury MIRSA applications users at Cicendo Eye Hospital in Bandung. About 46 questionnaires are distributed and all the questionnaires obtained are valid. Data were analyzed using multiple linear regression analysis and hypothesis testing with the assistance of the Statistical Society Program from Science (SPSS) version 22.

The results of this study are as follows: (1) the quality of information systems significantly influence the satisfaction of accounting information systems' users, (2) the quality of the information did not significantly influence the satisfaction of accounting information systems' users, (3) perceived usefulness no significant effect on the satisfaction of accounting information systems' users, (4) the quality of information systems, information quality, and perceived usefulness significant impact on the satisfaction of accounting information systems' user.

Keywords: information system quality, information quality, perceived usefulness, user satisfaction accounting information system