

### **Abstract**

*This study “Interpersonal Communication Effectiveness of Doctor-Patient Communication Activity in Free Consultation Prof. Dr. R. Soeharso Orthopedic Hospital Surakarta” aims to know how high the doctor-patient communication effectiveness by measuring DeVito’s five categories of interpersonal communication effectiveness and how patients respond to the event.*

*This study uses two big theories, there are interpersonal communication theory (DeVito, 2010), focused on interpersonal communication effectiveness in humanistic point of view, and health communication (Liliweri, 2013) which focused on doctor-patient communication (Soetjningsih, 2008).*

*This study uses quantitative method with 97 respondents. The result described by quitionnaire’s data and reasearcher’s observation result during four weeks survey. Variabel subs in this study are given predicates to determine high and low of doctor-patient communication effectiveness.*

*The result shows that openness got score average 17,28 and percentage 86,30%, empathy got score average 17,00 and percentage 85,00%, supportiveness got score average 21,94 and percentage 87,79%, positiveness got score average 22,10 and percentage 88,41%, and equity got score average 20,17 and percentage 80,66%, which all of those are in high predicates, and it means the doctor-patient communication effectivity is in a very high predicate.*

*From those result, the conclusion is interpersonal communication effectiveness at Doctor-Patient Communication Activity in Free Consultation Prof. Dr. R. Soeharso Orthopedic Hospital Surakarta is effective.*

**Keywords:** *Interpersonal Communication Effectiveness, Health Communication, Doctor-Patient Communication, Free Consultation Surakarta Orthopedic Hospital.*