

**APPROVAL SHEET**

**THE EFFECT OF SERVICE QUALITY TOWARDS CUSTOMER SATISFACTION  
(The Case Study of JNE Express Bandung)**

Submitted as One Term to Acquire a Bachelor Degree  
on Business Management of Telecommunication and Informatics Program

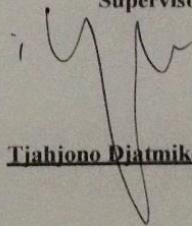
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