

ABSTRACT

People deserves to have proper health. Health itself has more meaning than just physical health but also mental health and spiritual healt. Health status can be maintained and improved through nursing care which emphasized on personal care. Islamic communication occurs in nursing care involving patients and caregivers. Humanity approach required in providing nursing care that can be interpreted differently by each patient who received nursing care.

This research used a qualitative method with phenomenological approach to data analysis techniques which used based on phenomenology procedures. The data was obtained through interviews and observations to six patients as primary informant and two supporter informants in Muhammadiyah Hospital Bandung (RSMB). The purpose of this research is to determine the interaction that happen in nursing care and how patients interpret these interactions.

From the interview and observation, it came to conclusion that the interaction between patients and nurse occurs by verbal and nonverbal communication. it can not be sparated from Islamic manners in Islamic way. Spiritual encouragement and nurse sensitifity as Islamic communication show by empatic, respect, and providing information to fulfill medical needs, emotional, and spiritual and it shows RSMB as Islamic hospital.

Keyword: *signification, interaction, nursing, phenomenology*