

ABSTRACT

Sapa Institut currently receiving complaints about cases of violence against women from the public both on nearby areas and remote areas, the only know through friends or family nearby so as not many people know about Sapa Institut, and if any cases of reported violence against women are not directly because of lack of information to whom complaints have to do.

because it needed the media that can be an intermediary between the public to Sapa Institut website to provide a means of complaints is a quick and easy to find, needs to be made application of monitoring and complaints cases of violence against women that can provide a means of complaints to the public, monitoring areas prone to cases of violence against women, showing the number of complaints that goes on every region. The Application is made using method of the waterfall, framework Codeigniter with php language programming, with the application is expected to help people who want to report problems on violence against women in regions, assistance to help staff to handle cases of complaints that in using MySQL as database.

Keywords: Sapa Institut, violence against women, complaints