Abstract

INFLUENCE OF LEADERSHIP STYLE ON THE PERFORMANCE OF DIVISION OPERATING TERMINAL IN PT. PELABUHAN INDONESIA II (Persero) CABANG TELUK BAYUR

Muhammad Lutfi Fauzan Prodi S1 Administrasi Bisnis, Fakultas Komunikasi dan Bisnis, Universitas Telkom

Division Operating Terminal at PT. Pelabuhan Indonesia II (Persero) Cabang Teluk Bayur is a division that have a responsible for planning and control in handling, loading and unloading Bulk Multipurpose tool usage, warehouse and yard.

This study aim to determine what kind of leadership style that can affect the performance of employees at Division Operating Terminal at PT. Pelabuhan Indonesia II (Persero) Cabang Teluk Bayur.

This research using 41 employee as a respondent from the result using multiple regression indicate that the style of leadership instruction, delegation and consultation is a style of leadership that can affect the performance of the employees at the Division Operating Terminal at PT. Pelabuhan Indonesia II (Persero) Cabang Teluk Bayur.

Keywords: Leadership style, performance.