

## **ABSTRACT**

*The use of e-commerce today has grown rapidly. One of the companies that started to developing an e-commerce is Neitzo. Neitzo already has e-commerce website however, that website still cannot be used because the functionality in the site has not been created. The main causes comes from the difficulty in designing an user interface. Task-Centered System Design (TCSD) is a method in Human Computer Interaction (HCI) using to identify user's task. TCSD consist of 4 phase : identification, requirement, designas scenario and walktrough evaluation. Result by identification will be using as the basis of designing an interface.*

***Keyword : e-commerce, task-centered system design, human-computer interaction***