

ABSTRACT

This study aims to identify and analyze the presentation of Room Boy in the cleaning room. The department is responsible for cleaning the guest room merapihkan professional manner in order to get the beauty and convenience. The method used is observation, interview and literature study. Results from this study indicate that there is some equipment and supplies insufficient that will affect the performance of operational and time. In hotel operations often occurs seizure in the cleaning equipment. This problem can be overcome by making the purchase of additional equipment and cost savings.

Key words: operational, time