

ABSTRACT

This study aimed to acknowledge how big is the personal, organization, and technological factors, and moreover to acknowledge how deep is the effect influenced by personal, organization, and technological factors in the use of CIM towards employee's knowledge sharing in PT. Jalan Tol Lingkar Luar Jakarta. The study involved independent and dependent variables. The independent variables used in this study were personal factor, organization factor, and technological factor. While the dependent variables used was knowledge sharing. Research method used in this study was quantitative research and the type of this study were descriptive and causal study. Data analysis technique used were descriptive analysis and multiple linear regression. The descriptive analysis showed that PT. JLJ have big factors on personal, organization, and technological factors, proven by the average point on each factors by 72.24%, 74.77%, 72.98% and also have a high point on sharing knowledge by average 77.11%. Simultaneously, the personal, organization, and technological factors influenced significantly towards knowledge sharing by 45.3%. Partially, only organization factor which have influence towards knowledge sharing by 30.6%.

Keywords: Personal factor, organization factor, technological factor, knowledge sharing
