

## DAFTAR GAMBAR

Gambar I. 1 Jumlah Produksi Pensil Grafit dan Pensil <i>Colour</i> .....	2
Gambar II. 1 Peta Kontrol.....	23
Gambar II.2 <i>Value Stream Mapping</i> (Conner, 2011).....	24
Gambar II. 3 <i>Process Activity Mapping</i> (Hines & Rich, 1997) .....	30
Gambar II.4 5 <i>Why</i> .....	31
Gambar II. 5 <i>Fishbone</i> Diagram .....	34