

ABSTRACT

Government policy related to Social Security Agency becomes a new challenge for health practitioners in Indonesia. Healthcare organizations in Indonesia must prepare for changes related to new policies of BPJS. These changes include of various aspects such as business and infrastructure (information systems and technology).

Therefore, healthcare organizations must have a new strategic plan that will be able to align business strategy and information technology strategy with the needs of BPJS. The method that can be used to align business strategy and information technology strategy is enterprise architecture. The Open Group Architecture Framework (TOGAF) is a framework that can be used as guidelines to establish an enterprise architecture. This study will be discussed business strategy of Yakes to align with BPJS policy challenges. TOGAF Phases covered are preliminary phase, architecture vision and business architecture. By using TOGAF, it can produce blueprint business architecture, information systems architecture and technology architecture as the roadmap design of enterprise between health organizations with BPJS, in which this research takes Yakes Telkom as case study.

Keyword: enterprise architecture, blueprint, business architecture, TOGAF, BPJS, Yakes Telkom.