ABSTRACT

To optimize information technology support for bussiness processes and enterprise goals, PT.Industri Telekomunikasi Indonesia (INTI) as a big company that provide systemic solutions, especially in the field of information and technology and integrated technology need the IT governance. The management of the existing IT governance is not going well as its expected. It can be seen from the unavailability of document that support the processes of IT governance based on COBIT 5. Therefore PT.INTI need the design of the IT governance to complete the dokumen of IT governance and to upgrade the company's capability levels in managed the IT governance.

This research begins form colleting the data and observed the company by interview and checking the document that related to IT governance processes. Further is doing the capability levels assessment to the PT.INTI based on COBIT 5. The result form capability assessment are used to analyze the existing condition of PT.INTI and used to design the IT governance processes then design the document to complete the documentation of the IT governance processed based on COBIT 5.

Keywords: Information Technology, IT Governance, COBIT 5