

## LIST OF CONTENTS

APPROVAL SHEET .....	i
INTELLECTUAL PROPERTY STATEMENT FORM .....	iii
ABSTRACT.....	v
ACKNOWLEDGEMENT .....	vi
LIST OF CONTENTS .....	ix
LIST OF FIGURES .....	xiii
LIST OF TABLES.....	xiv
LIST OF ABBREVIATIONS.....	xv
TERMINOLOGY .....	xvi
LIST OF APPENDIX .....	xvii
CHAPTER I INTRODUCTION .....	1
I.1    Background .....	1
I.2    Problems Identification .....	6
I.3    Objectives .....	7
I.4    Limitations.....	7
I.5    Benefits.....	7
I.6    Writing Systematics .....	7
CHAPTER II LITERATURE REVIEW.....	9
II.1    Third Party Logistics Service Providers (3PLs).....	9
II.1.1    Types of 3PL Providers.....	9
II.2    Fast Moving Consumer Goods (FMCG).....	10
II.2.1    FMCG Classification .....	11
II.2.2    FMCG Characteristic .....	11
II.3    Inventory .....	12
II.3.1    Definition of Inventory .....	12

II.3.2	Function of Inventory.....	13
II.3.3	Inventory Record Accuracy .....	14
II.3.4	Periodic Physical Inventory .....	14
II.3.5	Inventory Management .....	15
II.4	ABC Analysis.....	15
II.5	Cycle Counting.....	16
II.6	Shrinkage.....	16
II.7	Business Process Improvement .....	18
II.7.1	Activity Analysis.....	18
II.7.2	Streamlining .....	19
II.8	Reasons For Selecting The Method.....	21
II.9	Previous Research .....	22
CHAPTER III RESEARCH METHODOLOGY .....		24
III.1	Conceptual Model .....	24
III.2	Problem Solving Systematics .....	25
III.2.1	Introduction and Identification Phase .....	27
III.2.2	Data Collecting and Processing Phase .....	28
III.2.2.1	Data Collection .....	28
III.2.2.2	Classifying the Product.....	28
III.2.2.3	Designing a Stock Take Policy.....	29
III.2.2.4	Designing a New Business Process of Stock Take Activity....	29
III.2.2.5	Stock Take Schedule.....	29
III.2.2.1	Proposed Stock Take Cost .....	29
III.2.3	Analysis and Conclusion Phase .....	30
III.2.3.1	Analysis of Improvement the Level of Inventory Accuracy Efficiency of the proposed stock take activity .....	30

III.2.3.2	Conclusion and Suggestion.....	30
CHAPTER IV	DATA COLLECTING AND PROCESSING.....	31
IV.1	Data Collecting.....	31
IV.1.1	Research Object .....	31
IV.1.2	Amount of SKU's .....	31
IV.1.3	Job Description in Distribution Center .....	32
IV.1.4	Stock Take Activity.....	32
IV.1.5	Stock Take Cost .....	35
IV.1.6	Profit Losses Due To Freeze Activity.....	35
IV.1.7	Inventory Record Accuracy .....	36
IV.2	Design of the Proposed Developing Inventory Record Accuracy.....	37
IV.2.1	Inventorying Process Mapping .....	37
IV.2.2	Starting Point Measurement.....	38
IV.2.3	Provide Tools .....	39
IV.2.3.1	Worker .....	39
IV.2.3.2	Counting Card.....	40
IV.2.4	Inventory Record Policies Finalization.....	41
IV.2.4.1	ABC Classification .....	41
IV.2.4.2	Cycle Counting Calculation.....	43
IV.2.4.3	Stock Take Schedule Design .....	45
IV.2.4.4	Work Flow Design of Stock Take Activities.....	46
IV.2.4.5	Stock Take Cost Design.....	48
IV.2.5	Inventory Record Procedures Finalization.....	49
IV.2.5.1	Design of Stock Take Business Process Proposed .....	49
IV.2.5.2	Cycle Time Calculation on Stock Take Activity .....	55
CHAPTER V	ANALYSIS.....	60

V.1	Analysis of the Proposed Stock Take Policy.....	60
V.1.1	Analysis of the SKU's Amount to the Stock Take Activity .....	60
V.1.2	Time Analysis of the Stock Take Activity .....	61
V.1.3	Cost Analysis of the Proposed Stock Take Activity .....	61
V.2	Analysis of the Proposed Stock Take Procedure.....	63
V.2.1	Analysis of the Business Process Improvement of the Stock Take Activity	63
V.2.2	Analysis of the Cycle Time Efficiency of the Stock Take Activity	64
V.3	Analysis of the Implementation of the Proposed Stock Take Policy .....	65
V.3.1	Analysis of the Inventory Record Accuracy to the Method Used ..	65
V.3.2	Preparation Analysis of the Implementation of the Proposed Stock Take Policy .....	65
V.3.3	Impact Analysis of the Implementation of the Proposed Stock Take Policy	67
CHAPTER VI CONCLUSION AND SUGGESTION.....		68
VI.1	CONCLUSION .....	68
VI.2	SUGGESTION.....	68
REFERENCES.....		69