## ACKNOWLEDGMENT

Praise and thankful addressed to the one and only God Almighty, Allah SWT, for His grace and merciful that brings me to the perfect condition of health and send me the best of His creatures to support and give a lot of positive energy in order to finish this Final Project so Called Undergraduate-Thesis.

This Final Project was done with many supports, helps and ideas from many people around me, whether it is an advice or critique. Thus, I would like to say thanks a lot to:

- 1. Dr. Ir. Ratna L. Nugroho, MM, as my advisor who has helped me patiently finishing this final project by giving suggestion, guidance, and correction since the very first advising meeting until this final project has been submitted. Many thanks for your support and belief.
- 2. Drs. Dadang Iskandar, MM and Mediany K. Putri, SKG, MBA as the reviewers for my proposal who has provided me information, guidance, and a better view for this final project.
- Mrs. Sri Sulastika, Mr. Achmad Reza Fadillah, Mrs. Miranti Dwi Ria Rezeki, and Ms. Siti Hajar Riska Ariyanti who have willingly become my respondents. I really appreciated your help, thanks for your availability.
- 4. My Parents, Irsyal Boiriza and Novianthy who always support, pray and give the best for me from the very beginning, during my college study and up until now. I dedicated this for you both.
- 5. For Siti Hajar Riska Ariyanti who always support and accompany me every time as my friend, best friend, sister, and girlfriend that gave me everything for the future.
- 6. My beloved siblings, Reihan and Naufal, look at your brother is always trying to become the pride of family here, hope you guys too!
- 7. For all PAs in MBTI International that already helped me a lot from my first year up until now, Mr. Cahyadi, Mr. Irwan, Bu Wiji, and Bu Astri.
- 8. My partner during internship and this final project Bayu Rizky Putra Adhitama, who always support, push, and help me from the beginning of internship until this final project finished.
- 9. My best friends during this colleague time, Hamzah, Randi, Gusti, Imam, Alvin, Ridwan, and Sholah who always help and support me and made the class become a lot of fun. Thank you for the memories guys! Good luck for you all!

- 10. All students of MBTI International, especially batch 3 year 2011, who cannot be mentioned here one by one.
- 11. All basketball player of MBTI 2011, Nanda, Gerald, Blodot, and Daka that made my basketball's play during college time become fun and exclamation, good job and good game!
- 12. All players of UABB Faculty of Economics and Business, who cannot be mentioned here one by one.

After all, perfection belongs only to the almighty God and I also apologize if there are some errors in the writings and contents for this statement. I hope this Final Project can be beneficial to others especially in person that might use this as a reference or readers.

Bandung, June 2<sup>nd</sup> 2015

Fadel Muhammad Ikhwan