

# ABSTRACT

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Faculty of Applied Sciences is a campus that has many electronic devices which supports the learning process, such as air conditioning, Karyator, and others. The electronic facilities continue to be used every day for the convenience of the college who use it every day. However, it is possible to use the facilities will also be damaged and needed repairs to damaged facilities. So from the damaged facility, the academic community such as students, faculty, and other employees will conduct complaint. Currently the Faculty of Applied Sciences is still using the complaint process manually.

This thesis can help officers duktek Faculty of Applied Sciences to perform data processing complaints properly and provide information about the facilities - facilities which are currently in the process of repair, which is still good and being damaged. So duktek officer will make a report of his complaints per period for the results or output that will be given to the Logistics Manager. This thesis uses CodeIgniter Framework with MySQL and PHP programming language.