ABSTRACT

THE INFLUENCE OF INTERPERSONAL COMMUNICATION TO EMPLOYEE PERFORMANCE IN DIVISION OF CORPORATE SECRETARY PT. DIRGANTARA INDONESIA (PERSERO)

by:

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This research discuss about the influence of interpersonal communication to employee performance in division of corporate secretary PT. Dirgantara Indonesia (Persero). The purpose of this research is to find how the influence of interpersonal communication to employee performance in division of corporate secretary PT. Dirgantara Indonesia (Persero). This research using two variables such as interpersonal communication variable (X) and employee performance variable (Y). This research using some relevant theory such as communication, interpersonal communication, motivation, and performance. Method of research used quantitative research with causal approachment. The population of this research is the employee of division of corporate secretary PT. Dirgantara Indonesia (Persero) with 30 respondents. The nonprobability sampling method by total had been used to determine the sample's number of this research. The analysis method used was descriptive analysis, partial hyphoteses test (T Test), and determination coefficient. The results of this research is the interpersonal communication has significant influence to the employee performance in division of corporate secretary PT. Dirgantara Indonesia (Persero) with percentage 47,2%, while the rest of 52,8% influenced by other factors outside the variables of this research.

Keyword: Interpersonal Communication, Motivation, Employee Performance