

**IMPROVING BUSINESS PROCESS IN CONSTRUCTING  
*RENCANA STRATEGI* DISKOPERINDAG USING BUSINESS  
PROCESS IMPROVEMENT (BPI) METHOD  
(Fulfilling the Requirements of Minister of Home Affair Regulation Number  
54 of 2010 and ISO 9001:2008 Clause 7.3)**

**FINAL PROJECT**

**Written by:**

**ROMYAH BIGHOIRI ROMY**

**1102110086**



**INDUSTRIAL ENGINEERING STUDY PROGRAM  
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