

ABSTRACT

Abstract— Sugoimasa is an SME in culinary industry. It faces a challenge concerning inefficient order management. Such thing comes from a long order processing and unprofessional documentation process.

Based on the above challenges, this paper is intended to develop a certain information system which accommodates all aspects of order processing activities such as order making, order tracking, document processing, and reporting. Such information system is called *Order Management System*(OMS). Based on the definition, on the general features explanation, and on present journals and articles regarding OMS, the author decided to use OMS concept as a solution to alleviate the challenges faced by Sugoimasa.

In this research, the author developed OMS by using *Waterfall* method. By using this method, this research has taken a step-by-step approach. This approach starts from *requirement analysis, design, coding, testing and implementation*.

Key Words :*Order Management System, Waterfall Method, Laravel Framework*