

ABSTRACT

An office is a place where people carry out activities such as work that are adjusted to the vision and mission of the company or related institution. There are State-Owned Enterprises that operate in the field of services, especially those that are well-known in the field of courier services, namely those under the auspices of PT Pos Indonesia (Persero). There is a Graha Pos Indonesia building in Bandung which houses various types of offices, one of which is the Post Office. This post office was previously spread over 3 separate floors according to divisions. Then there was a change in combining the post office into one floor so that it would be more focused and not distracted by other office rentals. By bringing a new concept, namely Open Space, which will make it easier for employees to collaborate and be more transparent. Therefore, several perceived space problems arise, such as noise, lighting, work desk design and employee space limitations that need to be reviewed. By redesigning the interior of this post office, it can be a solution to problems so that in the future it can create an efficient, healthy, and optimal work environment for every party involved. The design methods applied are direct field studies and questionnaires and interviews with users to determine user needs and data. Apart from that, literature studies are also carried out as a design guide so that it still meets standards. This design has the theme Growth Connection with the aim of implementing a collaborative open space office environment, appropriate work desk furniture, to create productivity for employees in the work environment.

Keywords: *Office, Open Space, Behavior*