## APPROVAL PAGE WRAP RESEARCHSIP REPORT

## ANALYSIS OF THE INCLUENCE OF E-SERVICE QUALITY ON CUSTOMER SATISFACTION IN THE USE OF RAILFOOD FEATURES IN PT KERETA API INDONESIA'S KAI ACCESS APPLICATION

Submitted As One Of The Requirements For Obtaining a Bachelor Of Business Administration Degree In the Business Administration Study Program

> Arranged by: Manda Afiyah Lestari 1501201462



Advisor

MOHIE PRADANA

Mahir Pradana, SE., M.Sc.BA

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