

## **Abstract**

In this advancement in Information Technology, the Jakarta Smart City Management Unit released the Jakarta Kini (JAKI) application. The Jakarta City Unit created the Jakarta Kini Application (JAKI) in order to improve the quality of public services. In developing this online application, the community has obstacles caused by the community itself. Therefore, it is necessary to adopt e-government from the perception of the people of Jakarta City, because currently the Jaki Application is still being developed further to meet user needs. This research aims to analyze the level of usage of the Jakarta Kini e-gevoornment Application (JAKI) using the Government Adoption Model (GAM) and Structural Equation Model (SEM) for analytical calculations, the calculation of the modified data obtained will be given to the Jakarta City Government as recommendations in Jaki Application development. In this application there is the JakSiaga service which is an emergency call service that can be contacted when there is an emergency.