

**ANALYSIS OF ERP SUCCESSFUL FACTOR  
IMPLEMENTATION USING UTAUT MODEL  
STUDY CASE: PT. KIMIA FARMA (PERSERO)**

**By:**

**TITA HARKIANTI AJNAZ**

**1202142262**



**INFORMATION SYSTEM DEPARTMENT  
INDUSTRIAL AND SYSTEM ENGINEERING FACULTY  
TELKOM UNIVERSITY**

**2019**