ABSTRACT

The development of information and computer technology (ICT) has resulted in the transformation of society in interacting and collaborating online. Applications provide the benefits of interacting thereby allowing for more efficient dissemination of information. The acceptance of technology by various groups is something that can increase efficiency and effectiveness to assist public services. RT (Rukun Tetangga) is one of the village government administrators who not only have the main job as Leadership in the community, so that it can have an impact on services to the community, one of the services that is often carried out is the payment of routine fees used for environmental security and cleanliness. The use of administrative application services is still relatively low for urban communities. This study aims to analyze the level of readiness of security and hygiene administration applications for urban communities using E-Readiness.

Keyword: Administration Application, E-readiness, Information Technology