

ABSTRAK

Dalam bidang telekomunikasi khususnya pada layanan system komunikasi data diperlukan adanya suatu perangkat pendukung yang dapat memenuhi kebutuhan pelanggan. Oleh karena itu PT. Telkom yang bergerak dalam bidang telekomunikasi akan selalu mencari alternative dalam mengatasi permasalahan yang terjadi agar dapat menjaga kepuasan bagi pelanggannya, khususnya untuk pelanggan bluechip. Untuk memenuhi layanan pelanggan bluechip yang semakin meningkat diperlukan adanya suatu perangkat Fiber Driver Transition Network. Fiber Driver Transition Network merupakan layanan data khususnya internet yang bitratanya dapat diatur sesuai kebutuhan pelanggan. Dengan adanya perangkat Fiber Driver Transition Network performance pelayanan data lebih baik, kualitas lebih terjamin, dan untuk kepuasan pelanggan.

Kata kunci : Pelanggan bluechip, Fiber Driver

ABSTRACT

In the field of telecommunications specially at service of system data communications needed by the existence of an peripheral of supporter able to fulfill requirement of cutomers. Therefore PT. Telkom the peripateticness in the field of telecommunications will always look for alternative in overcoming problems that happened to be can take care of satisfaction for cutomers of him, specially for the cutomers of bluechip. To fulfill service cutomers of bluechip which progressively mount to be needed by the existence of an peripheral of Fiber Driver Transition Network. Fiber Driver Transition Network is data service specially internet which the was him of can be arranged according to requirement of cutomers. With existence of peripheral of Fiber Driver Transition Network performance of service of better data, quality more terjmin, and for the satisfaction of cutomers client.

Keyword : Bluechip Cutomers, Fiber Driver Transition Network.