

## DAFTAR TABEL

Tabel 1. 1 Pengguna Aktif Mobile Legend: Bang-Bang.....	4
Tabel 2. 1 Dimensi E-Service Quality .....	20
Tabel 2. 2 Penelitian Terdahulu .....	24
Tabel 3. 1 Jenis Penelitian.....	34
Tabel 3. 2 Operasionalisasi Variabel .....	53
Tabel 3. 3 Indikator Mobile Application Service Quality (MappSql) .....	66
Tabel 3. 4 <i>Data Training</i> .....	69
Tabel 4. 1 Contoh Ulasan yang Belum diolah .....	72
Tabel 4. 2 Klasifikasi Mobile Application Service Quality .....	78