

LIST OF TERMS

OPD	Organisasi perangkat daerah is an organization or institution in the Regional Government that is responsible to the Regional Head in the context of administering government in the region
OSS	Online single submission The Indonesian government's web-based platform aimed at making business licensing easier in the country
Diskominfo	Dinas Komunikasi dan Informatika
IKM	Indeks Kepuasan Masyarakat is guidelines for compiling a Resident satisfaction survey for public service providers
EA	Enterprise architecture defined as the customers, suppliers, and partners are all part of a company's basic organization, as are the ideas that influence its design.
TOGAF	Enterprise architecture technique that provides a high-level framework for the creation of enterprise software
ICT	Information and communication technology is infrastructure and components that allow modern computing to occur.
IT	IT is a general term for technologies that assist humans in creating, converting, storing, communicating and/or disseminating information
RT	Rukun Tetangga (RT) is a social institution established by the Government as part of the urban village administration area to maintain and preserve the values of life based on kinship cooperation, help improve the smooth running of government, development and community tasks in the urban village and increase community participation in development.
RW	Rukun Warga (RW) is the term for the division of territory under Kelurahan. Rukun Warga (RW) is a Community Institution formed through deliberations of the Rukun Tetangga (RT) management in its working area in the context of government and community services that are recognized and fostered by the Regional Government determined by the Lurah
RPJMD	Rencana Pembangunan Jangka Menengah Daerah is a regional development planning document for a period of 5 (five) years containing an elaboration of the vision, mission, and program of the regional head based on the Regional RPJP and taking into account the National RPJM