ABSTRACT

Interests discussions in reaching consensus has become a tradition of the first attached to the cultural groups in a order of human life, where prasha discussions to reach a consensus today is more familiar with the discussions said. When discussions we will reach an agreement and get the discussion in the form of a new knowledge. Discussions in ancient times began to spread to meeting invitations were then met somewhere to record the results of the meeting without any documentation so that only the group discussions who know the results of those discussions. With the development of the times, an invitation discussion can be conducted using multimedia technology that lets discuss using social media in a particular group or community. Currently the technology is in great demand by various groups for business interests in the company. With the technology that provides convenience in discussion, exchange ideas, and share knowledge so that the group will always be up-to-date on the latest information related to the needs of the group. However, with the ease of discussion through social media it has limitations, where the results of these discussions are not documented and can only be accessed by members of the group are active, sehingganya members who do not fit into that group had no knowledge that exist on the outcome of these discussions. In other words, the knowledge gained from the discussion can not be passed on to subsequent generations. This has encouraged the authors conducted a study to bridge the needs Telekomunikasi Tbk Mobile Phones with existing technology to facilitate discussion by documenting any discussion results and strategic business value in an internal web-based application system.

Keywords*: knowledge, sharing, discussion, documentation*