ABSTRACT

Micro Financial Foundation were originally an institution that provided a certain amount of funds to people with funding problems for business development. As the times progress, Micro Financial Institutions also known as Micro Banking began to spread in big cities, especially in Indonesia as an alternative channeling of business funds for the people.

The purpose of this research is to aware of the effect of work stress on employee work performance in Micro Banking Group Bank Rakyat Indonesia Syariah Office of Jakarta Center. The Independent variable on this research is work stress and the dependent variable is employee work performance by using. The sample selected by using saturared sampling technique with a population of 40 people.

The data of this research is taken by spreading the research instrument of questionnaire. Researcher using validity and reliability technique to make sure if the element of the questionnaire is decent or not. The Analysis Technique used in this research are normality test, heteroskedasticity test, hypothesis testing (t-test), and simple regression analysis.

The results of the research shows that work stress on employees are at the high grade by 73,2%, Employee performance are also at a high grade by 72,8%, And the effect of work stress on employee work performance in Micro Banking Group Bank Rakyat Indonesia Syariah Office of Jakarta Center has a significant effect that leads in a positive result by 46,9%.

Keywords: Work Stress, Employee Performance, and Micro Banking